



How to Open and Close Your UltraShade Side Post Umbrella

To Open:

1. Ensure your grub screw is tightly secured at the bottom of the main post.
2. Remove the fastening strap from the canopy.
3. Pull the rope and gently push all 8 arms out from the center as the canopy may require some assistance from the fully closed position prior to the nylon buffer installation.
4. Open the canopy until the fabric is taut by using the cleat on the post to hold the tension. Fasten the rope to the cleat on the main pole by wrapping in a figure 8 style and securing with a half hitch.
5. Ensure that the canopy is as tight as possible, this will ensure it is braced by the canopy. Failure to keep the umbrella tight may cause premature wear to the arms or canopy from excess movement.

To Close:

1. Rotate the umbrella to a suitable position so you can access the canopy frame section and ensure your grub screw is tightly secured at the bottom of the main post.
2. Unfasten the rope from the cleat. Ensure no persons are beneath the umbrella and let go of the rope so the canopy folds down fast with gravity. The canopy will act like a parachute and use the air to push the fabric away from the pinch points in the arms.
3. Walk around the umbrella and remove any fabric panels that may have been caught in between the arms.
4. ****Please note** Any fabric left in between arms or pinch points may result in damage to the canopy caused from rubbing even by gentle breezes which will not be considered a fault under our warranty. It's imperative for the longevity of this product that care must be taken to ensure no fabric is caught between the arms**
5. Wrap the panels in a concertina fashion in an anti clockwise direction like you would with a hand held rain umbrella.
6. Secure the panels with the provided umbrella strap using the two "D" loops and tighten like a motorcycle helmet.
7. Failure to secure the panels can wear out the arms as they can sway on the stainless steel fittings and also could cause stress fractures to the fabric from excess flapping in the wind.
8. If this procedure is not followed any future warranty claims may be rejected.

To remove the canopy frame section from the top arm for storage:

1. Ensure the umbrella is closed as per the above directions.
2. Un-hook the rope and pulley system from the hook bolt on the main post and wrap the rope around the umbrella in line with the umbrella strap.
3. Fit your dust cover if you have one.
4. Lift the canopy frame section by holding one of the long arms whilst supporting the frame with your other hand. Lift the entire frame section approximately 30mm vertically, then rotate 180° and allow the central tube to slip through the keyhole in the top arm. The canopy frame section can now be lowered and removed from main post & top arm for storage.

Caution:

UltraShade's Cantilever Umbrella is a very strong design but we recommend that the umbrella be put in the closed position when not in use. The design is not compatible with extremely high wind conditions.

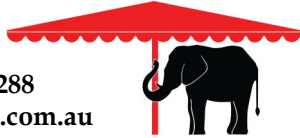
Failure to correctly close whilst the umbrella is not monitored could cause damage to your umbrella in the event of a wind gust or inclement weather.

The typical life span of these umbrellas is around 10 years if you recognise these limitations. Regular hosing with water is recommended.

- This umbrella is not designed to withstand strong winds.
- Umbrella must be closed when not in use and not be used in high wind conditions.
- Umbrella must be secured with a strap when in the closed position
- All fabric must be free from the arms and any other pinch points whilst in the closed position
- The umbrella canopy should be as tight as possible when in the open position

A video of the correct closure techniques can be found on our website www.ultrashade.com.au

UltraShade



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UltraShade's Fabric Care Advice

FABRIC CARE

To obtain the maximum life from UltraShade Acrylic Awning Fabric products, the following points should be noted:

1. Keep the fabric clean by hosing regularly to remove dust, bird droppings and other solid particles.
2. No powered, high pressure washes to be used for cleaning fabric. * Warranty will be voided.*
3. Do not apply detergents, cleaning fluids or insecticides. Strictly use a mild soap solution and water only for cleaning.
4. Keep petrol, oil, solvents, kerosene and other similar fluids away from the fabric.
5. Do not allow bird droppings, earth, sand, or vegetable matter to remain in contact with the fabric.
6. Water based stains should be treated first by rinsing with cold water. If this is not sufficient, UltraShade canopies may be washed with a mild solution of soap in lukewarm water and rinsed thoroughly. We recommend gentle brushing with a soft brush or sponge as harsh scrubbing can damage the Teflon coating.
7. It is important that a UltraShade Umbrella is opened to dry after wet weather and should not be closed up or stored away when wet. Outdoor furniture and cushions should also be dried before storing away.

STUBBORN STAINS

Clean throughout with non-abrasive household cleaners, diluted rubbing alcohol or diluted bleach - 1:20 concentration.

Rinse immediately with clean water and dry thoroughly. General marking and mould is inevitable for outdoor fabrics, prompt attention to the affected area will minimise the chance of staining or fabric degradation.

WARRANTY

WHAT IS COVERED?

This warranty covers UltraShade acrylic fabric becoming non-functional due to loss of dimensional stability from exposure to conditions including sunlight and other normal atmospheric conditions. This warranty does not cover gradual fading, discolouration from atmospheric pollution, mould or other debris. Abnormal or excessive fading is covered.

Any defects found with regard to the fabric configuration, dimension, strength or colour that exist at the time of initial delivery, must be reported to UltraShade within a reasonable period of time before fabrication or installation of the umbrella.

HOW LONG IS THE COVERAGE PERIOD?

The warranty coverage is for 5 years from the date of purchase.

WHAT WILL ULTRASHADE DO?

UltraShade will provide a new Canopy at no cost, to replace the non-functioning fabric. This warranty does not cover the cost of labour or other consequential or incidental expenses. This warranty can only be enforced against presentation of the original installers invoice showing fabric reference and colour as well as date of delivery. The correct care procedures (as outlined above) must be followed to ensure that every step has been taken to maintain the UltraShade acrylic fabric canopy.

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Information contained in this brochure is accurate and based on the latest product information available at the time of printing.

While UltraShade makes all efforts to provide accurate information, we maintain the right to make changes as necessary.